# Wireless 911 Advisory Board Meeting April 15, 2003

## Buffalo County Sheriff's Office Law Enforcement Center Multi-Purpose Center Kearney, Nebraska

Kevin HergottSheriff Neil MillerGary McLaughlinLt. John HerronJulie RighterGinny VanceFred UheBill McLarty

Director Kara Thielen and Joan Raffety of Public Service Commission present.

The meeting of the Wireless 911 Advisory Board was called to order by Sheriff Neil Miller at 1:59 p.m.

## **Approval of previous meeting minutes**

Lt. John Herron motions to approve minutes. Gary McLaughlin seconds. All in favor. Motion carried.

### Public Forum

Gary Donner – Region 26 is present.

## **Review of Sarpy County Request – PSAP-001.3**

Director Thielen distributes new application for funding from Sarpy County. The original application from Sarpy County was for \$298,000. At this point in time, the application has been reduced to \$71,402. Questions still remain how much of this amount would actually be allotted to 10/20 upgrade. Normally the range for 10/20 upgrade is \$4,000 to \$7,000. Application does not identify portion related to 10/20 upgrade. Also have cost breakdown for same equipment in different PSAP and the cost was \$6,300. These costs have been broken down by other PSAPs. Need to request breakdown of actual costs for 10/20 upgrade. Y2K upgrades not recoverable as 10/20 upgrade. Questions arose as to whether additional expense could be due to system being sized to include wireless.

Laura Davenport joins telephonically.

Questions regarding equipment. Motorola needs to separate out charges for 10/20. Laura suggests that Sarpy find out what the 10/20 costs are. Can Kara ask what the charges for 10/20 are. Yes. Two parts – 10/20 and sized to do wireless. Should the Board ask John Lemmon or someone within Motorola. Give him a chance to explain the difference between application and the other costs for other PSAPs. Did this happen for Douglas County. Did Omaha get reimbursed for things that benefit enhanced. Julie Righter – wireless and wireline blended systems. Something put in for enhanced will benefit wireless also.

Laura and Kara could send Motorola a letter cc Dan Peterson saying we need the costs broken down by 10/20. Does it have rebid capability and be able to extend.

Concern is raised that it will open the Fund up if a claim is paid for Sarpy that won't be paid for everyone. Fred Uhe advises the Board that he will abstain from this vote; however, suggests that the claim be tabled. Lt. John Herron motions to table application. Julie Righter seconds motion. All in attendance vote in favor of tabling the application with exception of Fred Uhe.

### **Review of Furnas County Request PSAP-020.1**

Request for funding of \$2,160.00. Kevin to approve. Ginny second. No discussion. Motion carried all in favor.

## **NENA National Meeting**

Director Thielen advises the Board that the Public Service Commission has approved her to attend the national NENA Denver meeting in June. She submitted a proposal and was chosen to give a presentation.

### **Public Forum**

Mark Conrey of Douglas County, Nebraska enters meeting. Advises the Advisory Board that it has become for PSAPs to have to deal with wireless carriers when need subscriber information. Amending wireless bill to provide immunity to wireless carriers if they give subscriber information to PSAP. Ginny discusses liability the wireless carriers feel. Meet with wireless carriers. Wireless carriers feel that the information is proprietary. Wireless carriers requesting subpoena. Wireless not regulated. Start talks with wireless carriers to see if they would be on board. Laura talks with Commissioner Boyle about wireless practices. People are now using this as their main phone line. This escalates the importance. Unsubscribed phones – information possible if number hasn't been reassigned. Can get some information some times for unsubscribe wireless numbers. Cricket, prepaid are causing conflict with getting caller information. Better off trying to contact the wireless carriers due to the wireless lobby.

Laura will have to research if this can be done. PSAPs could go public with situation. Public would probably be in favor.

Laura Davenport advises the Board that a letter can be sent to wireless carriers to remind them to update the Commission of 24/7 contact phone numbers. Director Thielen discusses that once fining authority is achieved, this is a potential way to get cooperation with wireless carriers.

Break taken from 2:55 p.m. to 3:12 p.m.

### **Review of Phase I Implementations and Requests**

Director Thielen provides an update of the new requests for Phase I implementation.

#### **Review of Phase I costs to date**

Director Thielen distributes a summary of what the Phase I recurring and non-recurring expenses for PSAPs. Also distributes summary of all expenses paid for Wireless 911.

## **Maintenance Activity for Phase I**

Director Thielen advises that they need to put regulations into place regarding maintenance of new cell towers. When a new cell tower is put up, PSAPs need to know if it has been turned up or whether or not it has been tested. Their workability is up and down. Director Thielen proposes to put something into the Rules and Regulations. Mark Conrey requests to find out what happens if the cell tower is not in the system? Will need to do guidelines for new cell towers. Potentially, that the cell tower be turned up at Phase I capability. Mark Conrey asks if the cell tower does come in at Phase 0, would it be possible to at least find out the carrier of the call?

### **Future Legislation Needs**

Amending wireless bill to provide immunity to wireless carriers if they give subscriber information to PSAP.

Potential of increasing the Wireless 911 surcharge is discussed.

#### RFI

Director Thielen advises that there haven't been very many questions. Vendors have been very interested.

### Phase II

## Discussion and begin development of Phase II processes, rules and regulations

Director Thielen distributes an overview of what needs to be done for Phase II. Handed out a Draft document that outlines the Phase II project overview, steps to be taken:

Need Cost Estimate for WSP service area costs for Phase II, this would include their Solution for Phase II.

Cost breakdown for ech LEC, broken down by service area, PSAP and WSP service area. Cost estimate for PSAP costs for Phase II

This includes to identify which PSAPs have mapping, GIS software and CPE complete. Identify which PSAPs need mapping, GIS software and CPE

Identify which PSAPs that may need to replace entire system.

Once this information is gathered, we will then be able to determine the schedule of rollout of Phase II. There are many different approaches that we can explore to see which meets the needs of the project.

Also discussed the Funding Check list for Phase II, the different layers needed and map development. Also discussed GIS integrated system and stand alone system.

Would more than likely not reimburse for MSAG development. Mark Masterton enters the Advisory Board meeting.

Director Thielen discusses a funding checklist.

Commissioner Jerry Vap enters the Advisory Board meeting.

Discussion is had regarding equipment necessary for Phase II.

Mark Conrey discusses that he wouldn't ask for cost estimate until solution is determined. Then research as to what other states have done.

Discussion is had regarding sending Director Thielen to Rhode Island to observe the way in which Phase II has been implemented statewide.

Discussion is had regarding the ability to expend Wireless 911 expenses out of the Fund.

#### Commission order

#### Miscellaneous business

Discussion was had regarding the next Advisory Board meeting. It will be June 4 and 5, 2003, at South Sioux City. Meeting could be a two-day meeting wherein vendors are invited to make presentations to Advisory Board.

Ginny Vance discussed how the information will be disseminated. Will there need to be a sub-committee? Sub-committee could go through information from RFI.

Julie Righter, Kevin Hergott and Ginny Vance are existing sub-committee. Proposal to have Gary McLaughlin serve on sub-committee as well.

Kevin Hergott inquires regarding RFI -- Is anything being done for those with a map looking for Phase II. Ginny Vance discusses that the wireless service carriers may not even be in a position to provide Phase II. Director Thielen discusses Phase II overview.

Julie Righter discusses the possibility of issuing a RFI to the wireless carriers.

The Commission's order regarding Phase II was discussed by the Board. The order puts Kara in a position to negotiate with wireless carriers.

A motion was made by Sheriff Neil Miller to adjourn the meeting. Seconded by Ginny Vance. All in attendance in favor. Motion carried.

Meeting was adjourned at 4:39 p.m.